

Case Management Module by SERVtracker

In SERVtracker's Case Management module, you can develop a custom Care Plan for your clients. Enter the service to be provided, funding source, the Provider that will be assigned to the client, Start and End dates, and Units of service per a defined frequency. With our fully integrated provider referral system, you can submit referrals to your direct service providers and have them log into SERVtracker and accept/decline the submitted referral.

You also have the ability to track the details of your case management service by assigning start dates, grant/funding sources, case managers, last assessment dates, contact dates and much more. Units of service can be posted for each client including service date, grant/funding source, contact type, contact reason and comments.

In the case notes section enter the note entry date, the contact type, contact reason, units, need, status and a change date if applicable. You can enter an unlimited amount of notes per entry. At the bottom of the notes entry screen you will see the total notes on file, total units, and total notes & units transferred to the service window.

Features

- Define **contact types** and **contact reasons** that are applied to each Case Note.
- Develop custom **Care Plans for clients and use an automated referral system for providers.**
- Create problems/needs a client may have along with your goals.
- Create a list of Case Managers that can be assigned to clients for scheduling needs.
- Manage multiple sites and post records against each site.
- Service start date, end date and end reasons are tracked.
- Tracking of Funding sources by provider and service.
- Tracking of Case Management services provided to clients for reporting purposes.
- Report Case Management plans for Case Manager or Client.
- Enter unlimited amounts of client notes and then transfer these notes into service units.
- Approximately 30 reports dedicated to Case Management.

Benefits

- Increased client satisfaction, because clients know who is going to visit them and when.
- Access ALL client demographical and service related data, real time across departments.
- Best in class software solution developed by senior service providers for senior service providers.
- Easy and efficient operations that are streamlined based upon proven workflows.
- Increased employee satisfaction using a product streamlined to make daily tasks simple.
- Accurate and real time grant/funding source manager allows for better utilization and management of resources.
- Scalability of product supports single system users as well as complex networks.
- Increased productivity frees resources to be applied where needed, helping seniors.



Accessible Solutions, Inc.
PO Box 541489 Merritt Island, FL 32953
Tel. 321-454-6944 Fax. 813-283-7888
www.accessiblesolutions.us