

# **Home Delivered Meals Module by SERVtracker**

SERVtracker is revolutionizing the Meals on Wheels industry. Now you can create Route Sheets and Kitchen Summaries for any day or range of days in a matter of seconds with the use of SERVtracker's Home Delivered Meals module. All daily records are easily edited or deleted as required independent of the "Master Client record" when clients make last minute cancellation or change.

Enter detailed meal schedules with various meal quantities, diets and beverages for all 7 days of the week. Each schedule can have any funding source and you can custom create an unlimited amount of meals types.

Keep track of special meal requirements, residence directions and major intersections. We have standard route sheets and kitchen reports or you can have us custom design one specific to your agencies requirements. Easily generate kitchen summaries if meals are prepared on site, or faxed/e-mailed to an offsite provider.

With our interface to Microsoft's MapPoint you can get maps and update detailed street by street directions for your deliveries with a few simple clicks of a mouse. This will give you the fastest and most accurate routing.

You can convert daily or weekly records from any meal type to another meal type, from one day to a different day, from a primary route to an alternative route; or from any funding source to another. All of this can be completed in matter of seconds!

## **Features**

- Service start date, end date and end reasons are tracked.
- Service suspensions for short holds and long holds. Used to suspend meal deliveries for clients that may be on vacation or unavailable for short periods, or clients hospitalized for long holds.
- Auto route sequencing, using interface to Microsoft MapPoint.
- Automated route sheet generation, for daily or weekly schedules.
- Automated kitchen summary generation, for daily or weekly schedules.
- Automated reassessment date notification – Based upon last assessment date entered.
- Schedule an unlimited amount of custom created meal types. Each meal schedule gives you the ability to assign various funding source.
- Multiple beverage types to choose from per client.
- Client directions, special notes and billing instructions.
- Weekend meal deliveries can be placed onto separate routes if different than weekday route.
- Quick easy editing capabilities after clients have received a service.
- Over 100 reports dedicated to Home Delivered Meals.

## **Benefits**

- Improved client satisfaction, with more on-time deliveries and consistent schedules.
- Access ALL client demographical and service related data, real time across departments.
- Best in class software solution developed by senior service providers for senior service providers.
- Easy and efficient operations that are streamlined based upon proven workflows.
- Increased employee satisfaction using a product streamlined to make daily tasks simple.
- Accurate and real time grant/funding source manager allows for better utilization and management of resources.
- Scalability of product supports single system users as well as complex networks.
- Increased productivity frees resources to be applied where needed, helping seniors.



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