

Home Care Module by SERVtracker

Service records are a cinch to create with *SERVtracker's* Home Care module. Enter client schedules and separate funding sources for all 7 weekdays to track Personal Care, Homemaking, Chore, Home Health Aide, Escort, Home Health Nurse, Home Repair, Respite Care, or custom create an unlimited amount of services that can be managed within this module.

Assign Provider, Case Manager, Supervisor visits, aide visits, even miscellaneous remarks pertinent to each client. This module includes a Home Aide/Employee Scheduler with the ability to auto develop aide schedules while preventing scheduling of more than the maximum authorized working hours, facilitating overtime control. The scheduler is flexible and also allows you to create hours of service for your clients and employees based upon the schedule created.

There are several reports that may be generated within the Home Care module, including employee hours reports, unduplicated client counts, units of service and miscellaneous others.

Features

- Service start date, end date and end reasons are tracked, by service supported.
- Track all relevant employee information, including available hours, pay rates and much more!
- Automated reassessment date notification – Based upon last assessment date entered.
- Track units and funding sources, per client for an unlimited amount of services.
- Assign Case Managers to individual clients.
- Service short holds and long holds. Used to suspend schedules for clients that may be hospitalized or otherwise unavailable for short periods, or for clients that may be hospitalized for long holds.
- Assign clients to routes.
- Scheduler used to develop schedules for the aides and the clients.
- Create employee/aide schedule based upon Maximize authorized hours.
- Easy posting of units served for each of the services provided, based upon client or aide schedule.
- Quick easy editing capabilities to clients schedule or other records.
- Over 38 reports dedicated to Home Care.

Benefits

- Aides know which client they need to visit and when.
- Increased client satisfaction, because clients know who is going to visit them and when.
- Access ALL client demographical and service related data, real time across departments.
- Best in class software solution developed by senior service providers for senior service providers.
- Easy and efficient operations that are streamlined based upon proven workflows.
- Increased employee satisfaction using a product streamlined to make daily tasks simple.
- Accurate and real time funding source manager allows for better utilization and management of resources.
- Scalability of product supports single system users as well as complex networks.
- Increased productivity frees resources to be applied where needed, helping seniors.



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