

Information and Referral Module by SERVtracker

Tracking information and referrals has never been easier. *SERVtracker* gives you quick and easy record entry capabilities, by allowing your organization to customize how you track information and referral methods. *SERVtracker* will allow you to track the contact person, contact reason (up to 5 per entry), contact type, disposition, client and staff member that took the information. In addition, if you need to record more information we provide for miscellaneous comments per contact.

You can add contact persons and clients on the fly as your tracking the phone call. Replace the manual process of logging contacts and information provided to clients with direct data entry into our service tracking system so you can streamline your operation and make reporting a breeze.

No need to navigate to multiple forms. Also, you can easily view historical contacts by date, contact person and/or client. This allows you to take care of your callers needs in a matter of seconds.

Extensive reporting allows you to review the records you have posted, for any date range, by contact reason, disposition or contact type. These reports will summarize client information by funding source as well.

Features

- Create your own staff member list that give information and referrals.
- Create custom list of contact reasons, dispositions, contact types and other information that will make your data entry process efficient.
- Track your unlimited amount of funding sources.
- Enter information and referral data via 3 methods.
 1. Individually with a simple point a click method.
 2. Multi-client check in box.
 3. Bar code swipe or scan card reader for automated data entry.
- Report information by client, date and site.
- Generation of bar coded client and subject sheets for easier data entry.
- Over 24 reports dedicated to Information and Referral.

Benefits

- Improved Information and Referral services provided to all of your clients.
- Access ALL client demographical and service related data, real time across departments.
- Best in class software solution developed by senior service providers for senior service providers.
- Easy and efficient operations that are streamlined based upon proven workflows.
- Increased employee satisfaction using a product streamlined to make daily tasks simple.
- Accurate and real time grant/funding source manager allows for better utilization and management of resources.
- Scalability of product supports single system users as well as complex networks.
- Increased productivity frees resources to be applied where needed, helping seniors.



Accessible Solutions, Inc.
PO Box 541489 Merritt Island, FL 32953
Tel. 321-454-6944 Fax. 813-283-7888
www.accessiblesolutions.us