

Transportation Module by SERVtracker

Create Transportation service records easily and quickly with *SERVtracker's* Transportation module. This module comes equipped with an easy to use scheduler that allows you to complete quick vehicle assignments for each pickup/drop off you need to make. It also allows you to categorize your trip as well as giving you a detailed destination selection option that you will develop. After completion of the schedule, you can auto create directions for your route using our interface with Microsoft's MapPoint. This will give you the fastest and most accurate routing.

If you do not have a need for scheduling, simply enter the service records/trips once they have been completed.

There is a variety of other information that can be tracked for your clients, such as funding source, medical information (uses wheelchair), residence directions and other details for reporting and invoicing. A separate "Bill To" form captures relevant data if the individual paying for the service is different than the person receiving it. By entering a last assessment date, *SERVtracker* will enter a next assessment-required date, based on a pre-defined elapsed time you enter.

Features

- Auto scheduler allows you the ability to define schedules for clients that can then be copied to multiple day's throughout the year when schedule is consistent. You can complete scheduling "on the fly" for clients that contact your center that very day. This information is transferred into the service window for unit posting.
- Scheduler allows quick vehicle assignments for disbatching.
- Produce route sheets by route or by vehicle.
- Service start date, end date and end reasons are tracked.
- Define route groups and routes within each group.
- Automated reassessment date notification – Based upon last assessment date entered.
- Tracking of funding source by client.
- Residence directions and additional comments fields appear on route sheets for drivers.
- Define and report on destinations and kinds of trips made.
- Over 30 reports dedicated to Transportation.

Benefits

- Drivers will know who gets picked up when and how to get to the clients residence.
- Clients will receive quality service by not waiting for drivers.
- Access ALL client demographical and service related data, real time across departments.
- Best in class software solution developed by senior service providers for senior service providers.
- Easy and efficient operations that are streamlined based upon proven workflows.
- Increased employee satisfaction using a product streamlined to make daily tasks simple.
- Accurate real time grant/funding source manager allows for better utilization and management of resources.
- Scalability of product supports single system users as well as complex networks.
- Increased productivity frees resources to be applied where needed, helping seniors.



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